

## Talk it Out:

The City recommends that you approach the party responsible for the issue that is causing you concern to see if the issue can be resolved without hardship or City involvement.

If the situation is not conducive to neighborly negotiations, a Code Enforcement Officer can be requested to review the situation to see if there are any City Codes being violated.



If City Codes are in violation, the Code Enforcement Officer will handle the correspondence and resolution of the violation.

## Are there City sponsored mediation services?

At this time the City does not have services available for mediation of private matters. However, there are many private companies that can facilitate mediation meetings between two parties on a fee for service basis.



## How do I file a complaint?

You may call a Code Enforcement officer at 931-5620 or 931-5621.

## What information should I provide?

It is important to provide as much information as possible when filing a complaint.

- Exact location of problem such as street address
- Nature of the problem
- Specific detail of the problem such as a complete description of involved vehicles, or specific type of trash, or specific property maintenance issue
- Your name and contact phone number. We do not give this information to the violator, and many times we need to call you for additional information.

## Still have Questions?



*The City of Pleasanton is committed to helping you bring resolution to code violations and to maintain desirable neighborhoods. If you have any questions about the information in this brochure, please contact us.*

*Code Enforcement Officer*

*Telephone:*

**925-931-5620**

**925-931-5621**

*E-mail:*

<http://www.ci.pleasanton.ca.us/services/contact/comments/>

*Or*

*stop in to see a Code Enforcement Officer:*

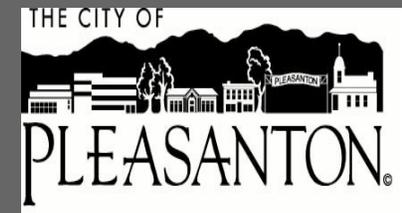
**City Hall**  
**200 Old Bernal Avenue**  
Monday\* - Friday, 8:00 a.m. - 5:00 p.m.

\*Planners are not available on Mondays from 9:00 a.m. to 11:30 a.m.

*Brochure prepared by the Planning Division*

# Code Enforcement

The City of Pleasanton has certain City Codes (Laws) that can help keep your neighborhood both safe and aesthetically pleasing.



**City of Pleasanton**  
**Community Development Department**  
**Planning Division**

**200 Old Bernal Avenue**  
**P.O. Box 520**  
**Pleasanton, CA. 94566-0802**

**Tel: (925) 931-5600**  
**FAX: (925) 931-5483**

## What are the rules related to cars and trucks and who enforces the law?

### The following is enforced by the Police Department 931-5100

- Vehicles may be parked on the street for up to 72 hours at a time. Then they must be moved.
- Vehicles may be parked on a driveway, but they must be drivable and have current registration.
- Vehicles may not block the sidewalk.
- Commercial vehicles weighing over three (3) tons (except pick-up trucks) may not be parked on the street unless making a delivery.



### The following codes are enforced by Code Enforcement 931-5620 or 931-5621

- Vehicles may not be parked on lawns or on bare dirt in public view.
- No trucks or buses larger than one (1) ton capacity may be parked on a residential site.
- Minor mechanical repairs may be conducted on your driveway.



## What about campers, boats and trailers?

- Camper shells that are off the truck, boats, and trailers of any kind, are prohibited from being parked and/or stored in the front yard (including on the driveway) of a residential site.
- No trailer longer than 25 feet may be parked or stored on a residential site unless a Conditional Use Permit has been issued for that purpose.
- Trailers 25 feet in length or less, may be stored in the side or back yard, if behind a 6 foot fence or other adequate screening.



Fences are generally not required, however there are certain rules that you should be aware of when building a fence:

- Backyard and side yard fences may not exceed 6 feet in height unless an over height fence permit is granted
- Front yard fences are limited to 30 inches tall except split rail, wrought iron, and picket fences which are limited to 42 inches in height.
- Some properties are restricted as to size, type, and location of fences. Check with the Planning Division before adding new fencing or making changes to your existing fence.

### Good neighbor fences:

Fences on the property line between two properties are owned equally by both property owners. Civil law provides that the cost of necessary repair or replacement are shared equally between owners. This however, is a civil issue between owners and the City will not get involved.

### Required fences:

Homes with swimming pools or spas are required to fence the yard or pool/spa area. Specific fencing is required and must be at least 54 inches in height. Contact the Building and Safety Division 931-5300 for specific fencing and alarm requirements.

### Garage/Yard sales:

Garage or yard sales are considered ancillary to a residential use and may be conducted by the resident of the property. Garage sale items are considered to be those items no longer wanted, or needed, by the resident. More than 3 garage/yard sales per year and/or the sale of commercial items may be considered as an illegal residential use.



**It is illegal to place garage/yard sale signs on public property.**

## My neighbor's property looks terrible. What can be done about it?



The Property Maintenance Ordinance (Chapter 9.28) can address many issues related to the poor condition of a property, but it does not address all problems. Many Home Owner Associations have more restrictive rules than the city and may be another avenue for you to address problems. City codes can address:

- Storage of broken or discarded furniture, household equipment and furnishings when visible from a public street
- Overgrown vegetation visible from a public street which may be a harborage for rats or other vermin
- Vegetation which causes a sight obstruction or encroaches on the public right-of-way
- Dead, decayed, diseased or hazardous trees, weeds, or other vegetation constituting unsightly appearance and is visible from a public street
- Packing boxes, cardboard boxes, lumber, junk, trash, barrels, drums, salvage materials, or other debris kept on the property for an unreasonable time and visible from a public street.
- Abandoned, broken or neglected equipment, machinery, appliances, refrigerators and freezers, hazardous pools, ponds, and excavations.
- Vehicles parked or stored off the pavement on residential properties and visible from a public street.
- Buildings which are partially destroyed, left in an unreasonable state of partial construction, or declared dangerous by the Building Official.
- Unsightly buildings in a state of major disrepair.
- Buildings with broken windows for an unreasonable period of time.
- Building exteriors, walls, fences, driveway, sidewalks, or walkways which are maintained in defective or unsightly conditions.
- Construction equipment, farm machinery, or machinery of any type stored on property and visible from a public street in a residential zone.
- Property lacking appropriate landscaping, turf, or plant material so as to cause excessive dust.
- Storing piles of dirt, rocks, gravel, sand concrete, or other similar materials for an unreasonable period of time.