



RATE CHANGES IN EFFECT JANUARY 2017

December 7, 2016

Dear Valued Customer,

Effective January 15, 2017 several water and sewer rate changes will go into effect. Please note that the City of Pleasanton collects fees for multiple outside agencies for the services of drinking water distribution and sanitary sewer collection. The rates charged by these services by outside agencies are not controlled by the City of Pleasanton.

The below information explains the rate changes per agency and a detailed description of the water and sewer rate structure is enclosed.

City of Pleasanton Water and Sewer - Local Pleasanton Water and Sewer rates will not change on January 15, 2017. City of Pleasanton, (925) 931-5500.

Zone 7 Water Agency - The Zone 7 Water Cost will increase by 18.7% from \$3.15 to \$3.74 per Ccf Unit. Zone 7 Water Agency, (925) 454-5000.

Dublin-San Ramon Services District Sewer - Current Charges as of July 1, 2015. Dublin-San Ramon Services District, (925) 828-0515.

City of Livermore Sewer - These charges effect Ruby Hill residents only. Please note that the current Bi-monthly charges will change to reflect a rate increase for Fiscal Years 2015-2017. City of Livermore, (925) 960-4000.

If you have any questions regarding your water or sewer rates, please contact the appropriate agency. Questions related to your water and sewer services, should be directed to our Customer Service Center at (925) 931-5500, or visit us at www.cityofpleasantonca.gov.

Sincerely,

Leonard E. Lopez

Leo Lopez
Assistant Utilities Superintendent
City of Pleasanton
Operations Services Department
llopez@cityofpleasantonca.gov